

## **SELECTA SYSTEMS LTD QUALITY POLICY STATEMENT**

Our continued business success depends on our being able to give complete customer satisfaction, and the quality of our work will be evident in the performance of our customers.

Our aim is:

- To develop a company culture that places as high a priority on quality as it does the environment;
- To develop a company culture that ensures we operate efficiently within a well-designed quality management system; and
- To develop a company culture that provides on going education of staff to improve the effectiveness of the business.

We aim to do this by:

- Developing a system that places the utmost emphasis on the quality of service we provide to our customers;
- Implementing and maintaining a focused and wholly professional approach in respect of our operations and activities;
- On going education of staff to improve the effectiveness of the quality system enabling continual improvement of the company's performance and the services that impact on quality; and
- Maintaining a continual programme of investment in infrastructure and equipment designed to assist our operations and activities.

Selecta Systems Ltd and Select Profiles Ltd are committed to the attainment of these goals and conformance to quality requirements through the implementation of the Quality Policy and BS.EN.ISO9001: 2008.

We intend to ensure that our objectives are maintained and that all staff shall be properly trained and aware of the standards of quality required by the company.

Bob Heeley  
General Manager

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